

Cleaner Times

CONTENTS

October 2005 VOL. 17 NO. 10



COVER STORY

6 Cooperstown: Giving Back to the National Pastime



Cover photo courtesy of

Publisher:

Charlene Yarbrough
charlene@adpub.com

Editor:

Jim McMurry
jim@adpub.com

Managing Editor:

Terry McMurry
terry@adpub.com

Technical Editor:

Gary Weidner
garyw@adpub.com

Sales Manager:

Chuck Prieur
chuckp@adpub.com

Systems Administrator:

Tim Ware
tware@adpub.com

Art Director:

Chris Ragan
chris@adpub.com

Graphic Designer:

Joey Phelps
joey@adpub.com

Accounting/Circulation:

Gerry Puls
gpuls@adpub.com

FEATURES

40 Surviving a Changing Compliance Environment

42 Final Cleaning: Contractor Uses Power Washer to Clean Up Crime Scenes



46 Hurricane Katrina: A Letter from the Heart



54 2005 American Waterjet Conference: A Resounding Success!

DEPARTMENTS

4 Editor's Note/Industry Calendar

12 Chemical
Home Remedies Not the Greatest for Cleaning Stained Tile Grout

14 Equipment
Steam Cleaners—What They Are and Their Uses

18 Marketing
Calming Irate Customers

22 CETA Edge
From a Woman's View

26 Book Excerpt
High Pressure Pumps and Systems, Part III

34 Service
Diagnosing Ignition Problems

39 Classifieds

48 Industry News

49 Tips that Work

50 PWNA Today
Women Talk About Power Washing

53 Product News

58 News Digest

68 Advertiser's Index/RSC

Cleaner Times (ISSN #1073-9602) is published monthly by:

Advantage Publishing Co., Inc.,
1000 Nix Road
Little Rock, Arkansas 72211-3235
Phone: 501-280-0007
Fax: 501-280-9233
www.cleanertimes.com
Copyright 1990.

Periodicals' postage paid at Little Rock, AR, and additional offices. The publisher and editor(s) of this magazine do not accept responsibility for the content of any advertisement, including statements made by advertisers herein, or for the opinions expressed by authors of by-lined articles.

The intent of this publication is to provide general information only and is not intended to provide specific advice or recommendations. Appropriate legal, financial or engineering advice or other expert assistance should always be sought from professionals.

POSTMASTER:

Send address corrections to:
Cleaner Times
1000 Nix Road, Little Rock, Arkansas 72211-3235
http://www.adpub.com

Subscription Rates: One Year, \$18 U.S., \$59 Canada, and \$75 Foreign. Back issues are available for \$8.00 each. Reproductions of any part of this publication without the written consent of the publisher is prohibited.